

<b>INFORMATION DISCLOSURE CITATION</b> PTO-1449	<b>CUSTOMER NUMBER</b>  58563	ATTORNEY'S DKT No. 0055-0037CIP1	APPLICATION No. 09/466,236
		APPLICANT(S) Hadi PARTOVI et al.	
		FILING DATE December 17, 1999	GROUP 3625

  

U.S. PATENT DOCUMENTS						
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE

  

FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No

  

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
	"Human Factors and Voice Interactive Systems," Daryle GARDNER-BONNEAU, 1999 Kluwer Academic Publishers, Norwell, MA, USA, "IVR For Banking and Residential Telephone Subscribers Using Stored Messages Combined With a new Number-to-Speech Synthesis Method." Pages 237-255.
	"Call Center Products," Edify Corp., copyright 1994-1999, printed from the website " <a href="http://www.edify.com">www.edify.com</a> ".
	Co-pending U.S. Application Serial No. 09/513,237 filed February 24, 2000; entitled "Method and Apparatus for Content Personalization Over a Telephone Interface" by PARTOVI et al.
	Co-pending U.S. Application Serial No. 11/009,789, filed December 10, 2004; entitled "Method and Apparatus for Content Personalization Over a Telephone Interface" by PARTOVI et al.

  

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).